## Do I need an Interpreter?

Interpreters are trained to ensure that communication between sides is as clear as possible.

Interpreters help minimize misunderstandings.

Interpreters assist in overcoming cross-cultural matters.

For more information about interpreters you may contact:
The CCSD Interpretation and Translation Office:
Anna McInroy 720-554-5098.



Language Supports and Services: Office of Interpretation & Translation

## TIPS FOR WORKING WITH LINGUISTIC INTERPRETERS

- 1. **Introduce yourself.** This sets the stage for better communication across the language barrier.
- 2. Look at and speak directly to the parents/guardians when speaking and not at the interpreter. Use first person when speaking. Remember that you are communicating with the parents/guardians through an interpreter.
- 3. **Speak in short sentences, expressing one idea at a time**. Avoid long, complex sentences and do not use slang, jargon or idioms. (Some concepts may be easy for the interpreter to understand, but extremely difficult to interpret).
- 4. One person should speak at a time.
- 5. **Allow enough time for interpreted sessions.** Remember that an interpreted conversation requires more time. What can be said in a few words in one language may require a lengthy paraphrase in another.

\*Some concepts do not exist in the families' culture and may need detailed explanations in another language.\*

- 6. **Be patient and avoid interrupting during interpretation.**Allow the interpreter as much time as necessary to ask questions, for repeats, and for clarification. Be prepared to repeat yourself in different words if your message is not understood.
- 7. **Be sensitive to cultural communication patterns.** Different cultures have different protocols to discuss sensitive topics. Also remember that some English phrases may need to be relayed in different communication patterns.
- 8. **Hold a pre-session and debriefing with the interpreter**. Clarify unique vocabulary, seating arrangements, and other needs. Provide the interpreter with any written materials ahead of time. Explain important and or/difficult concepts and points.
- 9. Expect everything you say to be interpreted, as well as everything the family says. Don't ask or say anything that you don't want the parent/guardian to hear.
- 10. Physically place yourself so that you are facing the parents/guardians, and the parents/guardians are facing you.